

SET TOP BOXES [CPE] DETAILS

TERMS AND CONDITIONS FOR OBTAINING SET TOP BOXES ("STB").

STBs are available under the following schemes:

Standard Definition Set Top Box

SD Hardware Scheme	Amount	Rental (p.m.)	Taxes (if any)	Refund
One-time connection fee	Rs.1,100.00	Nil	Taxes applicable	On termination, STB Return Bonus Rs.400/- 1 st Year Rs.100/- 2 nd Year
Rental (3 yrs)	Rs.500/- as Security Deposit	Rs.40/- for 40 months	Taxes applicable	On termination, Security Deposit less 20% depreciation per annum will be refunded
Hire Purchase	Rs. 500/- as Security Deposit	Rs.100/- for 18 months	Taxes applicable	On termination, Security Deposit less 20% depreciation per annum will be refunded

High Definition Set Top Box

HD Hardware Scheme	Amount	Rental p.m.	Taxes if any	Refund
One-time connection fee	Rs.1,600.00	Nil	Taxes applicable	NA

Hybrid High Definition Set Top Box

Hybrid HD Hardware Scheme	Amount	Rental p.m.	Taxes if any	Refund
One-time connection fee	Rs.1,700.00	Nil	Taxes applicable	NA

We recommend that you read the STB manual which is inside the STB carton to familiarize yourself with its functions. Call the Toll Free Helpline if you face any difficulties.

Happy Digital viewing!

WARRANTY

All new STBs come with a twelve month warranty. No repair and maintenance charges shall be payable by you during the warranty period, provided STB has been used in normal working conditions and is not tampered with. During the warranty period the STB will be repaired or replaced within 24 hours of receipt of your complaint. The warranty does not cover remote control unit, power supply, batteries or the audio/visual cable provided with the STB.

After the warranty period expires, we shall charge you towards repair charges for any fault found with the STB. Warranty after repairs will be valid for a period of 90 days.

Repair Charges for faulty Set Top Box beyond warranty

Standard Definition STB	High Definition STB	High Definition Hybrid STB
Rs. 230.00	Rs.525.00	Rs. 525.00

After the expiry of the warranty period, the Subscriber may also opt to purchase an Annual Maintenance Contract ("AMC"), if offered by IMCL in relation to the STB. The terms and charges of the AMC shall be intimated to the Subscriber upon request. Under the AMC, in case of any problem in the STB, the Subscriber will be provided a standby STB and no repair charges will be chargeable for any repairs to the STB (extended AMC does not cover remote control unit, audio/video cables, batteries or power supply unit) provided proper care has been taken of the STB and that the STB has been used under normal working conditions and is not tampered with.

In case of STB malfunction or failure, IMCL will replace or repair the STB within 24 hours of receipt of complaint. The repair/replacement charges will be payable by the Subscriber if the STB is out of warranty period or if the Subscriber has not opted for the AMC.

All STBs are fully compliant with the standards set by the Bureau of Indian Standards (BIS).