

Terms & Conditions

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- IndusInd Media & Communications Ltd. - HITS shall have no responsibility for any damage to User's computer system or loss of data that result from the download of any content, materials, and information from the Site.
- IndusInd Media & Communications Ltd. - HITS may change or discontinue any aspect of its website at any time, including, its content or features. IndusInd Media & Communications Ltd. - HITS reserves the right to change the terms and conditions applicable to use of the Site. Such changes shall be effective immediately upon notice, which shall be placed on the Site.
- In no event will IndusInd Media & Communications Ltd. - HITS be liable for damages of any kind, including without limitation, direct, incidental or consequential damages (including, but not limited to, damages for lost profits, business interruption and loss of programs or information) arising out of the use of or inability to use IndusInd Media & Communications Ltd. - HITS website, or any information provided on the website, or in the Products any claim attributable to errors, omissions or other inaccuracies in the Product or interpretations thereof. Some jurisdictions do not allow the limitation or exclusion of liability. Accordingly, some of the above limitations may not apply to the User.
- User agrees to indemnify, defend and hold IndusInd Media & Communications Ltd. - HITS harmless from and against all losses, expenses, damages and costs, including reasonable attorneys' fees, arising out of or relating to any misuse by the User of the content and services provided on the Site.

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- IndusInd Media & Communications Ltd. - HITS makes no warranty that: (a) the Site will meet your requirements; (b) the Site will be available on an uninterrupted, timely, secure, or error-free basis; (c) the results that may be obtained from the use of the Site or any services offered through the Site will be accurate or reliable.
- IndusInd Media & Communications Ltd. - HITS reserves the right to use the information to provide the User a more personalized online experience.
- The Site provides links to web sites and access to content, products and services from third parties, including users, advertisers, affiliates and sponsors of the Site. You agree that IndusInd Media & Communications Ltd. - HITS is not responsible for the availability of, and content provided on, third party web sites. The User is requested to peruse the policies posted by other web sites regarding privacy and other topics before use.
- IndusInd Media & Communications Ltd. - HITS is not responsible for third party content accessible through the Site, including opinions, advice, statements and advertisements, and User shall bear all risks associated with the use of such content. IndusInd Media & Communications Ltd. - HITS is not responsible for any loss or damage of any sort User may incur from dealing with any third party.

[Refund / Cancellation Policy](#)

IndusInd Media & Communications Ltd. - HITS generally discourages refund of amounts credited to user's wallet account. Under exceptional circumstances and purely based on IndusInd Media & Communications Ltd. - HITS management's discretion, a refund may be approved subject to verification of the financial transaction. Under such extreme situations, the user who had conducted a successful transaction should inform IndusInd Media & Communications Ltd. - HITS office within 24 hours of transaction by giving reasons for seeking refund. IndusInd Media & Communications Ltd. - HITS office shall validate the transaction and upon securing internal clearances, may process for refund, provided the full amount remains unutilized in the wallet. In the event of refund full value of the transaction less charges as may be applicable, shall be refunded to the user through the same mode through which the transaction was conducted i.e either through Internet Banking, Debit/Credit Card, wallet etc. Under no circumstances can a refund happen for transactions involving cash deposited at company branches or directly into the company's bank account. Any refund request received beyond 24hours from the time of conducting the said transaction shall not entertained by the Company. Weekends and public holidays are excluded while computing the 24hours.

The user understands that Chargebacks/claw backs invoked by the payment gateway shall be debited by IndusInd Media & Communications Ltd. - HITS to the wallet where the transaction was originally credited. In the event the wallet balance is not adequate to cover the chargeback/ claw back, the user and or its legal entity agrees to undertake to replenish the wallet adequately. The user also understands that IndusInd Media & Communications Ltd. - HITS has rights to appropriate any credit flowing into the wallet in future until the entire chargeback / claw back is fully funded to IndusInd Media & Communications Ltd. – HITS.